

SmartStreet Payment Options

February 26, 2025

Mylo Indygo DBA Indygo Community Association Management is pleased to announce that we can now offer you the valuable services of SmartStreet powered by Banc of California, one of the industry's leading providers of banking and payment processing solutions for homeowners and associations.

Banc of California is a strong and stable full-service bank. Its proprietary HOA Services platform offers you a choice of convenient options to pay dues and assessments online, including:

- eCheck
- Credit Card*
- Automatic Debit (ACH)
- Mail a check
- Online bill pay through your bank

While you have the option to pay your dues by sending the check to the lockbox, paying electronically gives you some advantages we think you'll appreciate:

- Free and easy to use
- Saves time, it only takes a minute
- No envelopes, stamps, or checks
- Secure – no threat of theft from mailboxes

Attached is information on all payment options. If you have any questions, please contact Indygo Community Association Management at (719) 466-2606
info@indygocam.com.

Sincerely,

Client Engagement Team

*A 2.95% fee will be assessed for each payment made with a credit card.

eCheck Online Payment

How it works:

Set up a one-time or recurring payment using eCheck.

What to do:

1. Login in to <https://www.hoabankservices.com/> or **SmartStreet.com**.
2. On the left navigation bar, under the **Online Payments for Homeowners** section select the blue Make Payment button.
3. Choose **Make a One-Time Payment** to initiate a payment without registering or click **Create an Account** to register and set up recurring payments. Registering also allows you to make a one-time payment to your saved property and save your payment information.
4. Select your association and follow the instructions on the screen.

Credit Card Online Payment*

How it works:

Make a one-time payment using Visa®, MasterCard®, American Express® or Discover®.

What to do:

1. Login in to <https://www.hoabankservices.com/> or **SmartStreet.com**.
2. On the left navigation bar, under the **Online Payments for Homeowners** section, select the blue Make Payment button.
3. Choose **Make a One-Time Payment** to initiate a payment without registering or click **Create an Account** to register. Registering also allows you to make a one-time payment to your saved property and save your payment information.
4. Select your association and follow the instructions on the screen.

Recurring Automatic Draft /ACH

How it works:

Your assessment is automatically deducted from your account when due.

What to do:

1. Login in to <https://www.hoabankservices.com/> or **SmartStreet.com**.
2. Create an Account to register.
3. Select your association and follow the instructions on the screen to set up recurring payments. Be sure to set the draft date prior to the associations due date.

Mail Check to the Lockbox

How it works:

Mail a check 5 to 7 business days before your assessment due date.

What to do:

1. Write a check payable to your homeowners association and be sure to include your account number on the check
2. Mail the check addressed to your association to P.O. BOX 105007 ATLANTA, GA 30348-5007
Important: Write your homeowner account number on your check as reflected on your account statement.

Your Bank's Online Bill Pay

How it works:

Set up your community association as a payee from your bank's online bill pay system.

What to do:

1. Please complete your bill pay setup exactly as follows:
 - Payee: [Association Name]
 - Address 1: Indygo Community Association Management
 - Address 2: P.O. BOX 105007
 - City/State/Zip Code: ATLANTA, GA 30348-5007

Important: Reference your homeowner account number as it appears on your homeowner portal or account statement. Some banks still send online bill payments by paper checks. Please make sure to account for that additional time when choosing this option.

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